

Frequently asked questions

What happens before the event?

About 4 weeks before the event, the photographer will contact the couple to discuss the day. This will be in person if geography allows, otherwise by telephone and email. This is to allow the couple to specify the range of photos they require, provide a list of formal groups if possible, and discuss albums if required. The couple is welcome to contact the photographer at any time to 'fine tune' their requirements.

What preparations can I make?

The last thing you want on your mind on the big day is organising people for formal group shots. Make a list of specific people that you wish to have in your formal shots, ready for the photographer. You may want to ask somebody (often the best man, usher or master of ceremonies) who knows the guests well to work with the photographer.

When will the photographer arrive?

Attendance at an alternative venue prior to the ceremony and time of arrival at the main venue will be pre-arranged between the photographer and couple. If there is no second venue, then the photographer will arrive at the main venue about 45 minutes before the ceremony.

What is included in the price?

Attendance at all the venues where the event takes place. There are no extras. VAT is included in the quoted price. The basic service is for taking photographs at the event and supplying the finished images on DVD/CD.

How long will the photographer stay?

The price includes attendance for the duration agreed prior to the deposit being paid. If the event extends beyond the pre-arranged period, then an additional charge may be negotiated, or part of the event not covered.

How many photographs will be taken?

The photographer guarantees to take at least 150 images, but in reality, the number will be well in excess of this. A wide range of styles will be taken including:

- Informal shots during the day
- Formal shots after the ceremony
- Photos of the couple in scenic locations

What happens after the event?

The photographer will create a DVD/CD of all the photographs and send this to the couple. If you are having an album, this is the stage where you choose the images for it.

When will my DVD/CD or album be ready?

Please allow a period of approx. 14 days for the DVD/CD to be completed. Choosing pictures for an album should not be rushed. The couple may wish to ask the opinion of friends and relatives before choosing photos, and discuss albums for parents and

guests. As soon as the final decisions are made, an order for the album will be placed immediately.